## Florida HIE: Transition to New Technology Partner, **CRISP Shared Services**



## **Participant Migration Timeline**

	September 2025	October 2025	November 2025	December 2025	January 2026	February 2026	March 2026	April 2026	May 2026	June 2026	July 2026
GROUP A Onboarding	<ul> <li>Onboarding Webinar and Packet</li> <li>Account Manager Introduction</li> </ul>	<ul><li>Agreement</li><li>Signed</li><li>Requirements</li><li>Gathering</li></ul>	<ul><li>EHR Engagement</li><li>Connectivity</li></ul>	<ul> <li>Finalize Interface Mapping Requirements</li> <li>Begin Interface Development</li> </ul>	<ul> <li>Interface         Development             and Testing     </li> </ul>	• Interfaces Moved to Production	• Monitoring				<ul> <li>Go-live and Notification System Cutover</li> </ul>
GROUP B Onboarding		<ul> <li>Onboarding         Webinar and         Packet         <ul> <li>Account Manager</li> <li>Introduction</li> </ul> </li> </ul>	<ul><li>Agreement</li><li>Signed</li><li>Requirements</li><li>Gathering</li></ul>	<ul><li>EHR Engagement</li><li>Connectivity</li></ul>	<ul> <li>Finalize Interface Mapping Requirements</li> <li>Begin Interface Development</li> </ul>	<ul> <li>Interface         Development             and Testing     </li> </ul>	• Interfaces Moved to Production	• Monitoring			• Go-live and Notification System Cutover
GROUP C Onboarding			<ul> <li>Onboarding         Webinar and         Packet</li> <li>Account Manager         Introduction</li> </ul>	<ul><li>Agreement</li><li>Signed</li><li>Requirements</li><li>Gathering</li></ul>	<ul><li>EHR Engagement</li><li>Connectivity</li></ul>	<ul> <li>Finalize Interface Mapping Requirements</li> <li>Begin Interface Development</li> </ul>	Interface     Development     and Testing	• Interfaces Moved to Production	• Monitoring		• Go-live and Notification System Cutover
GROUP D Onboarding				<ul> <li>Onboarding         Webinar and         Packet</li> <li>Account Manager         Introduction</li> </ul>	<ul><li>Agreement</li><li>Signed</li><li>Requirements</li><li>Gathering</li></ul>	<ul><li>EHR Engagement</li><li>Connectivity</li></ul>	<ul> <li>Finalize Interface Mapping Requirements</li> <li>Begin Interface Development</li> </ul>	<ul> <li>Interface         Development             and Testing     </li> </ul>	• Interfaces Moved to Production	• Monitoring	Go-live and     Notification     System Cutover
GROUP E Onboarding	J. M. P. C.				<ul> <li>Onboarding         Webinar and         Packet         <ul> <li>Account Manager</li> <li>Introduction</li> </ul> </li> </ul>	<ul><li>Agreement</li><li>Signed</li><li>Requirements</li><li>Gathering</li></ul>	<ul><li>EHR Engagement</li><li>Connectivity</li></ul>	<ul> <li>Finalize Interface Mapping Requirements</li> <li>Begin Interface Development</li> </ul>	Interface     Development     and Testing	• Interfaces Moved to Production	Go-live and     Notification     System Cutover

## \*\*FOR SUBSCRIBING PARTICIPANT ONLY:

Florida HIE will host multiple administrative and end user sessions for subscribing participants who will receive notifications. These sessions are anticipated to begin in December and continue until go-live and notification system cutover to the new technology platform in Summer 2026.

## Our subscribing participant sessions will cover the following topics:



Panel and service application (29) User configuration



provisioning



Administrative and provider tool and application training





