



FLORIDA HIE

Connectivity Options and Data Feed Types



This guide is designed to help your organization connect to Florida HIE (FL HIE) and its new technology provider, CRISP Shared Services (CSS).

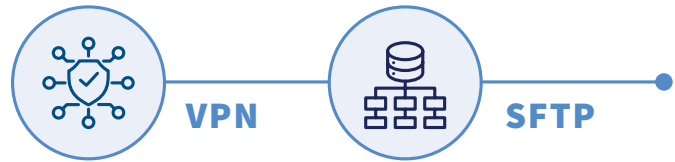
If you have any questions on which connectivity option is best for your organization, please contact your **[account manager or info@flhie.org](#)**



Connectivity Options

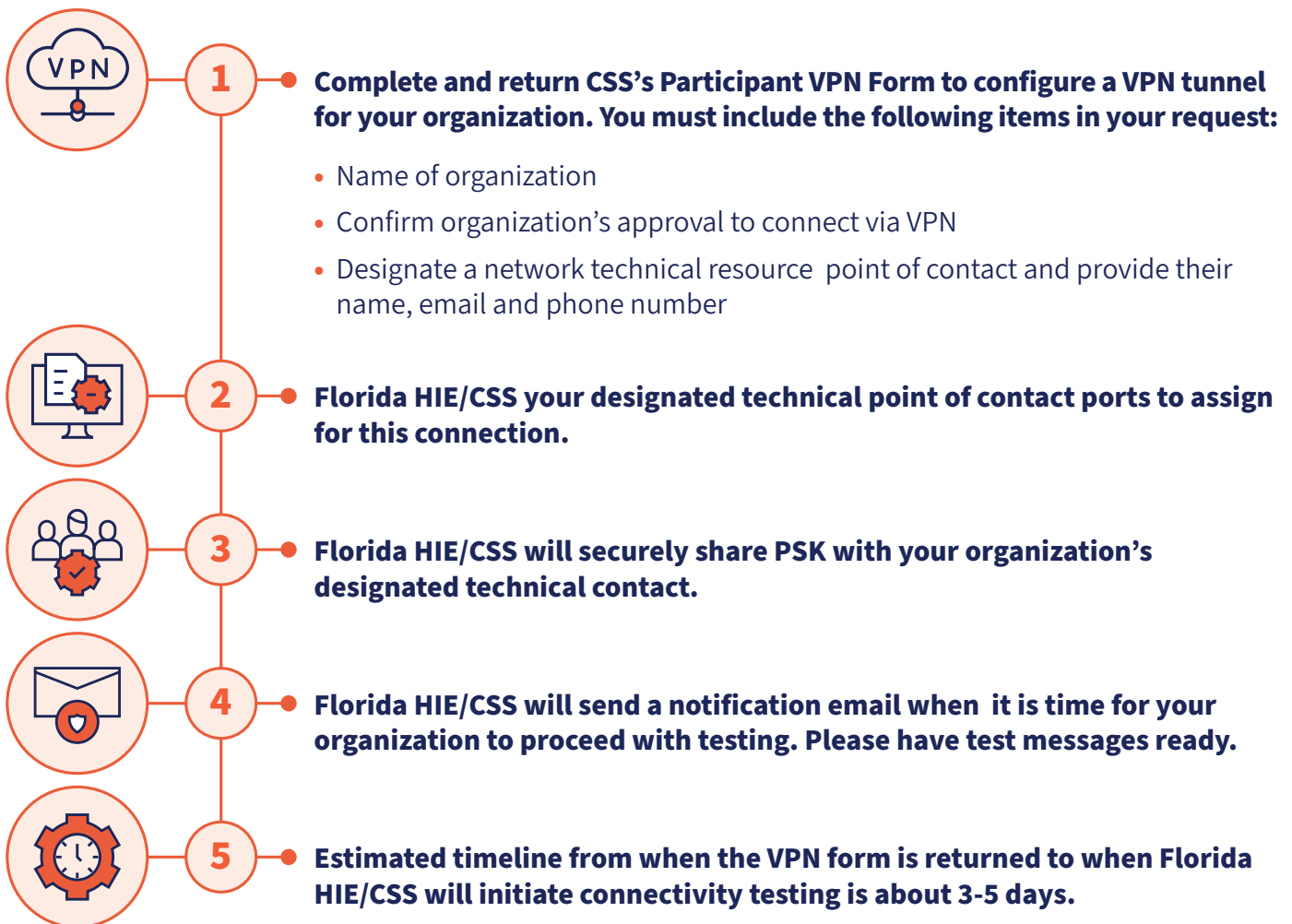
Florida HIE offers two transport methods for data exchange.

Florida HIE participants must connect to Florida HIE and its technology partner, CSS, through one of the following options:



Below are step-by-step instructions for participants to initiate connectivity for each transport method offered by Florida HIE.

Setting Up VPN



Setting Up SFTP



1

Send a request to Florida HIE Account Manager to set up a SFTP account for your organization. You **must** include the following items in your request:

- Name of organization
- Designated a technical resource point of contact and share their name, email and phone number
- **Service account authentication preference (choose one of the following):**
 - **Password** (password valid for 1 year)
 - If chosen, Florida HIE/CSS will send password securely to the technical point of contact provided
 - **Key Pair** (password valid for 2 years)
 - If chosen, please provide the public key along with your request
 - **Password or key pair AND whitelist** (3 years)
 - If chosen, please provide your Public Peer IP Address along with your request



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