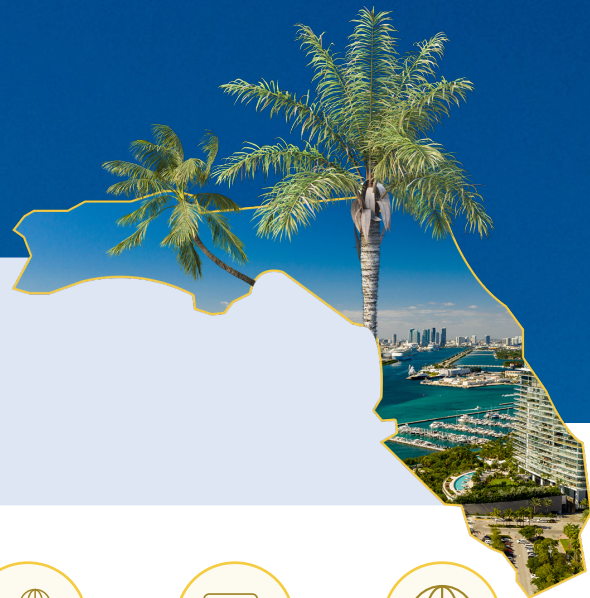


Companion Document to Participation Agreement



The Agency for Health Care Administration (AHCA) has selected CRISP Shared Services (CSS) as Florida’s new Health Information Exchange (HIE) operations and technology partner. This decision transitions the Florida HIE platform from PointClickCare/Audacious Inquiry to CSS. The change ensures long-term sustainability and strengthens statewide interoperability while maintaining current pricing and governance.

CSS is a mission driven, nonprofit supporting health data exchange across 11 states. Its scalable services align with federal interoperability frameworks such as TEFCA and reduce costs through shared governance.

CSS maintains a rich privacy and security program grounded in HITRUST CSF, SOC2, and EHNAC standards; encryption, access controls, and compliance with national networks such as eHealth Exchange.

AHCA, with input from its Health Information Exchange advisory bodies, approved an updated Participation Agreement in September 2025. The revisions modernized language, broadened the definition of services, and separated the BAA and QSOA for enhanced privacy protections. Pricing remains unchanged and is still regulated by AHCA. CSS cannot accept any modifications to the agreement.

A “parent” organization may sign one Participation Agreement to cover its broader enterprise structure; all subsidiary, affiliate, or “child” entities to be included should be documented on Attachment E, each of which will be individually entitled to the rights and subject to the obligations of the Agreement.

While the technology platform is new, all contractual obligations, fees, and security controls remain consistent under AHCA governance. Learn more at <https://www.flhie.org>.