

Rural Health Transformation Project (RHTP)
Florida Health Information Exchange (Florida HIE)

What is the Florida HIE?
The **Florida Health Information Exchange (Florida HIE)** enables the secure exchange of clinical information among health care organizations across Florida. Participation supports care coordination, population health management, and improved patient outcomes. As part of the **Rural Health Transformation Project (RHTP)**, participating organizations are expected to leverage health information exchange capabilities to support project goals and improve timely access to patient information.

HIE as an RHTP Requirement
If you are required to connect to the Florida HIE as part of your RHTP program you will, at a minimum, need to be able to receive data.
Receiving data enables organizations to:

- Access patient information
- Receive Admission, Discharge, and Transfer (ADT) notifications
- Improve care coordination
- Support RHTP program objectives

While receiving data satisfies the minimum requirement, bidirectional exchange (sending and receiving data) is encouraged whenever feasible.

Start Early: Engage Your Regional Lead
Early coordination helps prevent delays and supports successful completion of RHTP milestones.
Your Regional Lead can help you:

- Understand Florida HIE requirements
- Review connectivity options
- Coordinate onboarding activities
- Address technical, legal, or operational barriers
- Explore opportunities for bidirectional exchange

Already Connected?
Organizations that already participate in the Florida HIE may have already met the RHTP initial connection milestone. Work with your Regional Lead to determine whether additional connectivity or documentation is needed.

Florida HIE Onboarding
Organizations connecting to the Florida HIE must complete required onboarding documentation:

- Participation Agreement
- Notice of Privacy Practices Acknowledgment Form
- Substance Use Disorder Attestation Form (required for organizations **sending data**

Additional agreements may be required for organizations that will using a third party/ intermediary to exchange data on their behalf.



Connectivity Options

The Florida HIE offers several options for receiving data, including:

- **Florida HIE Portal -** Access patient information through a secure web portal.
- **Direct EHR Integration -** Connect directly through your electronic health record (EHR) system.
- **Secure File Transfer (SFTP) -** Receive data through secure file delivery.

Costs

✅ No fee to contribute data to the Florida HIE

✅ No Florida HIE fee for standard EHR integrations

⚠️ EHR vendors or intermediaries may charge implementation or interface fees. Organizations should carefully review vendor proposals and pricing estimates before proceeding with implementation activities.

⚠️ Subscription fees for receiving data may apply; currently fees are waived for eligible providers with average monthly patient panels of 20,000 or fewer using supported connectivity options.

Timeline

Florida HIE onboarding is conducted on a first-come, first-served basis. Technical implementation generally takes 4-6 weeks after agreements are completed.

Typical onboarding includes:

1. Completion of legal agreements
2. Technical onboarding
3. Implementation and go-live

Educational Opportunities

Florida HIE onboarding and educational webinars will be announced through Regional Leads as they become available.

Additional Resources

- Lauren Zegbu — Northwest Region — Lauren.Izegbu@ahca.myflorida.com
- Stacy Jean-Laurent — Southeast Region — Stacy.Jean-Laurent@ahca.myflorida.com
- Dphnie Loriston — Northeast Region — Daphnie.Loriston@ahca.myflorida.com
- Indica Harris — Southwest Region — Indica.Harris@ahca.myflorida.com
- Florida HIE — http://www.flhie.org/
- Florida HIE Email — info@flhie.org
- RHTP Information — https://www.flhie.org/for-rhtp-partners/

Key Takeaway

RHTP participants must, at a minimum, connect to the Florida HIE and be able to receive data. Bidirectional exchange is encouraged whenever feasible. Work with your Regional Lead early to select a connectivity option, complete onboarding, and meet RHTP program requirements.